

Professional Evaluation and Certification Board

hereby attests that

Alberto Ciardelli

is awarded the title

PECB Certified ISO/IEC 20000 Lead Auditor

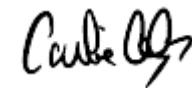
having met all the certification requirements, including all examination requirements, professional experience and adoption of the PECB Code of Ethics

Certificate Number: SMLA1082820-2024-06

Certified since: 2021-06-24

Issue Date: 2024-06-25

This certificate is valid for three years for the purpose of PECB certification



Carolina Cabezas
Chief Compliance Officer